

B300/Y200-Service Manual

1. Product Image



2. Product Parameters

1. Machine Dimensions and Specifications

尺寸：420mm x 205mm x 374mm

The net weight of the host is approximately 3.76 kg; the gross weight of the whole box is approximately 4.9 kg

Clean water tank capacity: 1200ml

Sewage tank capacity: 1400ml

Hose length: 1.6m

Note: The data is from Youwang Laboratory.

2. Power cord specifications

The machine is a wired fabric machine, with a power cord approximately 3 meters in length.

Rated Voltage:

- South East Asia Version: 220V/50Hz
- UK Version: 220V/50Hz
- Korean Version: 220V/60Hz
- Australian Version: 230V/50Hz
- Taiwan Version: 110V/60Hz
- European Version: 220V~240V/50Hz

3. Working suction

The overall machine power is 450W, and the maximum suction is $\geq 12000\text{Pa}$

Note: The data is from Youwang Laboratory.

4. Number, type, and applicable scenarios of brush heads

Standard configuration: 1 brush head, widened brush head (flocked cover plate assembly1, *fluff cover plate assembly*1) can be used interchangeably

Applicable scenarios: carpet cleaning, sofa cleaning, headboard, pillow cleaning, dog bed, curtain cleaning, doll cleaning, crib, car seat, office chair, etc.

Note: The actual number and type of brush heads shall be subject to the actual accessories upon arrival.

5. Machine working sound

The operating sound of the machine host is approximately $\leq 70\text{ dBA}$

3. Product Usage FAQ

6. What materials are suitable for cleaning with a fabric cleaner?

Generally, anything that can be machine-washed can be cleaned

Note: For a few expensive or easily shedding materials (wool carpets, leather sofas, latex mattresses), etc., it is recommended to try cleaning a small area in a concealed location first, and then use it on a larger area after ensuring there are no issues.

7. How to explain the loud noise when the machine is working?

- Reasons for sound generation: The operating noise of the fabric cleaner stems from the high-speed operation of the motor, water flowing through pipes, and some high-intensity working components to ensure suction and cleaning, which is a common phenomenon.

- To reduce the impact of noise, first check if the machine is placed stably, as instability can easily lead to resonance and noise. You can also place a blanket under the machine to reduce noise.

8. How to explain the machine being wet after use?

- When operating the machine, there is no need to continuously press the water spray button; simply soak the dirty area thoroughly, wait for the stains to dissolve, and then scrub it.
- The fabric cleaner simulates the scenario of a washing machine, and the items will be wet after cleaning. First, it sprays water and scrubs, then the brush head stands upright and presses down to suction, similar to blow-drying, and longer suction results in drier items.

9. How to handle the issue of incomplete machine cleaning?

- a. Please confirm whether the machine has been used without adding cleaning solution. If so, please add cleaning solution according to the instructions and then use the machine;
- b. Please confirm whether there are stubborn stains. If so, apply the cleaning solution directly to the stain surface, let it sit for more than 15 minutes to help dissolve the stain, and then scrub with warm water at 60 degrees Celsius;

Note: Mechanical equipment can significantly alleviate stain problems. If home textiles are accidentally stained, use the machine promptly for cleaning to prevent the formation of stubborn stains. Regularly using a fabric cleaning machine for deep cleaning can maintain the cleanliness and aesthetics of fabric furniture and help extend its service life.

10. How to install/remove the machine?

- Brush head installation: Align the brush head with the handle and insert it. After hearing a click, the assembly is in place. Pull the brush head in the reverse direction without it coming loose.
- Brush Plate Replacement: Refer to the diagram to move the buckle position of the flocked plate brush, remove the antibacterial flocked brush plate, and replace it with a flocked brush plate (the flocked brush plate is mainly used for cleaning hard surface objects)

(3) Handle hanger installation: Insert the handle hanger into the main unit, then press down on the handle hanger. After hearing a click sound, it indicates that the assembly is in place.

(4) Installation of the wire hanger: Insert the wire hanger into the whole machine, then press it down until a click sound is heard, indicating that the assembly is in place.

(5) ① Water tank filling, installation, and disassembly: First, press the water tank release button while lifting the water tank handle to lift the water tank;

② Remove the water tank cap, move the clean water tank plug to one side, pour in clean water, and the water level must not exceed the MAX line;

③ Install the water tank onto the main unit and press it down until you hear a click, indicating that the water tank is properly installed.

Note: If adding cleaning fragrance liquid, it must be added according to the standard ratio to avoid adding too much and causing excessive foam.

• 刷头安装



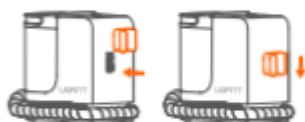
- 刷头对准手柄装入，听到咔哒声后装配到位，反向拉动刷头不脱扣。

• 刷板更换



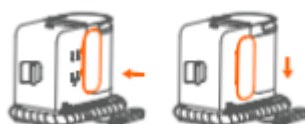
- 依图拨动植毛板刷的卡扣位置，取出抗菌植毛刷板，更换绒毛刷板（绒毛刷板主要用于硬表面物件的清洁）。

• 手柄挂架安装



- 将手柄挂架插入整机再向下按动手柄挂架，听到咔哒声后，表示装配到位。

• 挂线架安装



- 将挂线架插入整机，再向下按动挂线架听到咔哒声后，表示装配到位。

• 水箱注水、安装与拆卸



- 先按压水箱释放按键，同时提起水箱提手，即可提起水箱；
- 取下水箱盖，把清水箱塞拨至一侧，注入清水，水位线不能超过MAX线；



- 将水箱安装到整机上并向下按压水箱，听到咔哒声后，表示水箱安装到位。

11. How to use the machine?

- (1) Please confirm that the water tank assembly is installed in place, the clean water tank has an appropriate amount of water, and the brush head is already assembled in place;
- (2) Remove the power cord from the cable rack, plug the plug into the socket, and at this time the whole machine is in standby mode;
- (3) Press the power button, and the whole machine starts running;
- (4) When using the brush head, keep the plane of the brush head close to the object to be cleaned, press and hold the water spray button, spray onto the area to be cleaned, and repeatedly clean until it is clean.

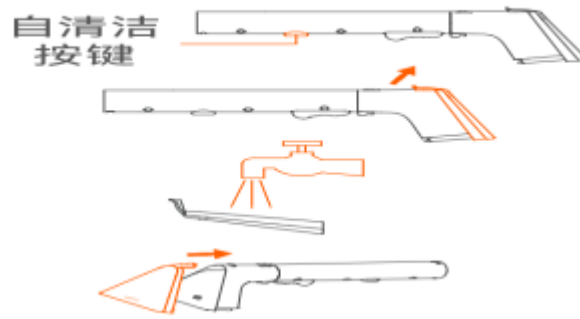


4. Product Maintenance and Care FAQ

12. Self-cleaning machine

- Ensure that there is an appropriate amount of clean water in the clean water tank, press and hold the self-cleaning button to perform self-cleaning on the brush head and hose;
- Push the transparent window handle in the direction of the arrow to remove the transparent window;
- If there are stains remaining on the inner surface of the transparent window, it can be washed under a faucet;
- After cleaning and drying the transparent window, reinstall it onto the brush head.

• 机器自清洁



13. Sewage tank cleaning

- After using the machine, press the water tank release button while lifting the water tank handle to lift the water tank; place the sewage tank in the sink, unplug the sewage tank plug, and pour out the sewage;
- Put the water tank into the sink, use your finger to move the handle position of the water tank cover, and remove the water tank cover
- Lift the water tank by the handle with one hand, raise the bottom of the water tank with the other hand, and pour out the dirty water:
- If the inner wall of the sewage tank and the tank cover are dirty, use a faucet to rinse the sewage tank and the tank cover separately until they are clean;
- After the water tank and water tank cover are washed and dried, reinstall the water tank cover onto the water tank, ensuring that the water tank cover sealing ring is not omitted or distorted (omitting or distorting the sealing ring may lead to issues such as abnormal water absorption);
- Vertically insert the water tank into the main unit, press the water tank downward until you hear a click, indicating that the water tank is properly installed.

Note: Before cleaning the sewage tank, unplug the power cord and let the machine stop working

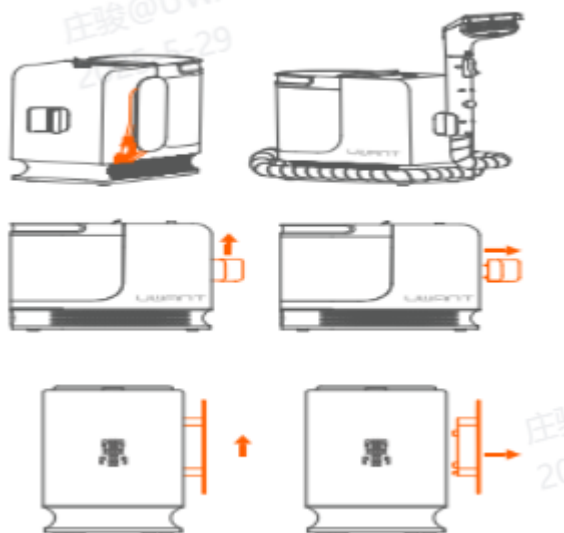
14. Storage and Organization

- After use, wind the power cord around the cord holder to complete the storage of the power cord;
- Wind up the hose, place the handle assembly on the handle hanger, and store it in a well-ventilated and dry place;

- If not used for a long time, you can remove the handle hanger and wire hanger. First move the handle hanger upward, then move it to the right, and you can remove the handle hanger for storage in a well-ventilated and dry place.
- First move the wire hanger upward, then move it to the right to remove the wire hanger, and store it in a well-ventilated and dry place.

Note: If the whole machine is not used for a long time, it is recommended to disassemble the accessories and store them in a well-ventilated and dry place.

• 收纳存放



5. Product Work-Related FAQs

15. How should I handle the situation when the machine has no suction or reduced suction?

- (1) Please check if the water in the sewage tank has reached the maximum water level line. If so, please clean it before use.
- (2) Please check if there is dirt or blockage in the hose and suction port. If so, please clean it before use.
- (3) Please confirm whether the operating time is too long. If so, please cut off the power, let it cool for 30 minutes, and then use it.
- (4) Please remove the sewage tank, start the machine, check the suction force at the suction port of the main unit. If the suction force is weak, it indicates a motor problem. Please contact after-sales services for repair.

16. How to handle water leakage from the machine?

(1) Fresh water tank leakage: Please lift the tank separately to check if it continues to leak; if it leaks, replace the tank; if not, it is normal

(2) Sewage tank leakage: Check if the internal components are installed properly. If the installation is correct but the tank still leaks, replace the sewage tank.

(3) Water leakage at the bottom of the machine: Please check for foam overflow. If the water tank float fails to rise due to excessive cleaning solution, pour out the wastewater, clean the residual cleaning solution in the clean water tank, restart the machine and check for water stains at the bottom; if there are any, it indicates a malfunction of the internal components of the machine, and you need to contact after-sales services for repair.

Note: The cleaning solution needs to be prepared in a 1:30 ratio. If the concentration is too high, it may cause water overflow, affecting the normal operation of the equipment and the cleaning effect.

17. How to handle the situation when the machine fails to start?

- a. Please confirm whether the plug is not fully inserted. If so, please ensure that the power plug is fully inserted before use;
- b. Please confirm whether the socket has no power. If so, please replace it with another socket;
- c. Please check if there is any obvious damage to the machine buttons or power cord. If so, please contact after-sales services for handling.

18. How to handle the situation when the machine does not spray water?

- 1. Please check if there are any gaps in the installation parts of accessories such as the machine hose and brush head, which may cause improper connection. If so, the main unit will not be able to receive the instruction for the brush head to spray water. Please ensure that the accessories are installed correctly before use.
- 2. Please check if the clean/dirty water tanks are installed in reverse. If so, please install the tanks correctly (with the dirty water tank on the left and the clean water tank on the right, based on the front of the display screen).
- 3. Please check if the water level in the clean water tank is below the minimum water level line. If so, please add water to above the minimum water level line;
- 4. Please remove the brush head, use chopsticks to gently push the water outlet of the hose to check if water is flowing normally. If there is no water flow, please replace the brush head;
- 5. Please remove the hose from the body, check if the connecting water pipe inside the hose outlet has come off, and if so, please replace the hose;

6. If the issue persists after the above inspections, please contact after-sales service for timely handling.

Note: When the new machine is first turned on or the device has not been used for a long time, after turning it on, you should first continuously press the brush head water spray button for 30 seconds, then release it, and repeat this operation about 5 times. First expel the air from the water spray pipeline to ensure the normal operation of the water spray function.

19. What should I do if the machine stops during operation?

7. Please check if the power supply at home has been cut off. If so, first unplug the power supply, and then use it after the power is restored;
8. Please check if it has been used for too long. If so, please power off and cool it for 30 minutes before use;

If the issue persists after the above inspections, please contact after-sales service for timely handling.

6. Product-related Precautions

20. What should I pay attention to when using it?

1. Before use, it is necessary to confirm clearly whether the material is washable or brushable;

Note: For materials that shed, fade, are prone to deformation and snagging, or are of a relatively high price, be sure to consult the purchasing merchant first to confirm whether the material can be "washed with water".

2. Before cleaning: must conduct a trial in a very small concealed area, and if there are no issues, then use it over a large area;
3. After using this product, please promptly clean the sewage bucket and keep the ventilation path unobstructed to avoid blockage, which may cause a decrease in suction and motor overheating, thereby affecting the product's service life;
4. During the use of this product, it is necessary to add the cleaning agent provided by our company or specified by our company. Please add it according to the specified ratio to prevent excessive foam, which may seep into the motor and reduce its lifespan.
5. After using the machine, please store it in a dry place. Do not fill the clean water tank with water to avoid affecting the lifespan of the whole machine;
6. If the plug or wire is found to be damaged, please stop using it and contact after-sales service for timely handling;
7. If any abnormality is found during the use of the product, please immediately cut off the power and call our company's after-sales service for handling.

7. SOP for Common Fault Repair



B300维修SOP.pptx

32.17MB



8. Maintenance, Disassembly, and Assembly Videos

IX. Spare Parts Details

 多维表格 [该内容不支持导出查看]

10. Exploded View