

# STRONG



# Google TV

## LEAP-NEVE

## UHD STREAMING STICK

4K

Ultra HD



Subject to alterations

User manual

[www.strong-eu.com](http://www.strong-eu.com)

## SERVICE CENTER

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## SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, STRONG declares that the device LEAP-NEVE is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: <https://eu.strong-eu.com/downloads/>

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## 1.0 INTRODUCTION

Thank you for choosing the 4K Ultra HD Google TV Stick supplied by STRONG. It has been produced with the latest new technology and offers extensive entertainment and great versatility. We wish you many hours of new great experiences exploring the Google world!

### 1.1 SAFETY INSTRUCTIONS

Read all of the instructions before operating the set. Keep these instructions well for later use.

- Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter, battery etc.).
- Please refer to the information on the exterior back enclosure for electrical and safety information before installing or operating the apparatus.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspaper, table-cloths, curtains, etc.
- The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mark  indicates a risk of electric shock. The external wires must be installed by an instructed person or ready-made leads or cords must be used.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
- Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent types.
- The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Excessive sound pressure from earphones and headphones can cause hearing loss.
- Listening to music at high volume levels and for extended durations can damage one's hearing.
- In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.
- The mains plug or appliance coupler is used as disconnect device, it shall remain readily operable. When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with cable tie or something like that. It shall be free from sharp edges or similar which can cause abrasion of the power cord set. When put into use again, please make sure the power cord is not damaged. In case of damages, please get the power cord replaced by a similar one with the same specifications. The absence of a light indication on the apparatus does not mean that it is fully disconnected from the mains. To disconnect the apparatus completely, the mains plug must be pulled out.
- Attention should be drawn to environmental aspects of battery disposal.
- No naked flame sources, such as lighted candles, should be placed on the apparatus.
-  To prevent the spread of fire, keep candles or other open flames away from this product at all times.
- A USB terminal can provide a maximum of 500 mA.
-  Equipment with this symbol is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

#### Operating Environment

- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not use the set near damp, and cold areas, protect the set from overheating.
- Keep away from direct sunlight.
- Do not use the set near dust place.
- Do not attach candle to accessible opening area, to avoid flammable foreign material from entering the TV.

#### WEEE Directive

 Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment-safe recycling.

### 1.2 STORAGE

Please follow the instructions below:

This user manual provides complete instructions for installing and using this product. The symbols will serve as follows:

**WARNING:** Indicates warning information.

**NOTE:** Indicates any other additional important or helpful information.

**MENU** Represents a button on the remote control or the product.

Move to Represents a menu item within a window.

## 1.3 PACKAGE CONTENT

- x1 LEAP-NEVE
- x1 10W 5V/2A PSU
- x1 USB-C Power Cable 1m
- x1 Quick Start Guide & Safety Instructions
- x1 Numeric bluetooth remote
- x2 AAA Batteries

**WARNING:** The batteries should not be recharged, disassembled, electrically short-circuited, be mixed or used with other types of batteries. If rechargeable accumulators instead of batteries are going to be used (e.g. NiMH), we recommend using types with low self-discharge to ensure long time operation of your remote control.

## 2.0 TV STICK PANEL

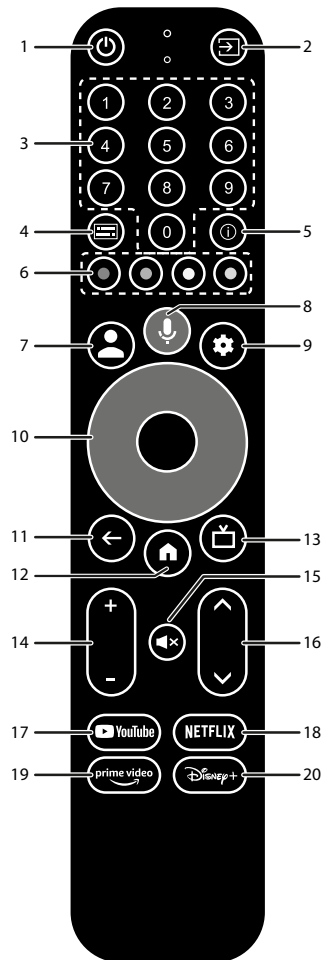
### 2.1 PANEL



**Fig. 1**

## 2.2 REMOTE CONTROL

Fig. 2



- |                     |                                                           |
|---------------------|-----------------------------------------------------------|
| 1.                  | Press to turn the TV/ Box to On, Standby or deep Standby. |
| 2.                  | Select TV inputs after setup remote button configuration  |
| 3. 0 to 9           | Choose channel directly.                                  |
| 4.                  | Subtitles selection                                       |
| 5. INFO             | Display information about the current source.             |
| 6. COLOURED BUTTONS | Press to execute the prompt function in Live TV mode.     |
| 7.                  | Call account menu to select between accounts.             |
| 8.                  | Press to activate the voice control function*.            |
| 9.                  | Direct access to settings menu.                           |
| 10.                 | Navigate the menu. Confirm the selection.                 |
| 11.                 | Press to Exit. In menu: step back to previous menu.       |
| 12.                 | Enter the home desktop.                                   |
| 13.                 | Press to access the TV settings.                          |
| 14. VOL +/-         | Adjust the volume up or down.                             |
| 15.                 | Press to mute or restore the volume.                      |
| 16.                 | Change programs up or down.                               |
| 17. YouTube         | Press for direct access to YouTube.                       |
| 18. NETFLIX         | Press for direct access to Netflix**.                     |
| 19. prime video     | Press for direct access to prime video***.                |
| 20. Disney+         | Press for direct access to Disney+****.                   |

\*Voice control and some other functions could work only when this RCU paired with your TV.

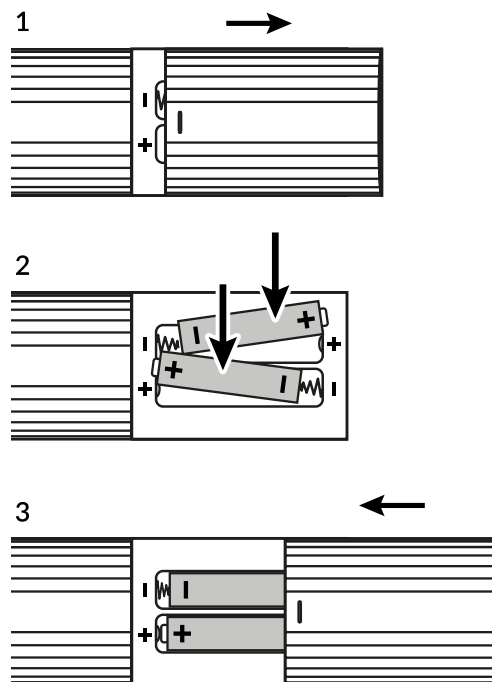
\*\* Membership is not included. Netflix is available in selected countries. Streaming Netflix requires to set up an account. Broadband Internet required. See [www.netflix.com/TermsOfUse](http://www.netflix.com/TermsOfUse) for details.

\*\*\* Membership is not included. Prime is available in selected countries. Streaming prime video requires to set up an account. Broadband Internet required. See [www.primevideo.com](http://www.primevideo.com) for details.

\*\*\*\* Membership is not included. Disney+ is available in selected countries. Streaming Disney+ requires to set up an account. Broadband Internet required. See [www.disneyplus.com](http://www.disneyplus.com) for details.

## 2.3 INSTALLING THE BATTERIES

Fig. 3



Open the cover on the remote control and insert 2x AAA batteries into the compartment. The correct position of batteries polar diagram is shown inside the batteries compartment.

1. Open the cover.
2. Insert the batteries.
3. Close the lid.

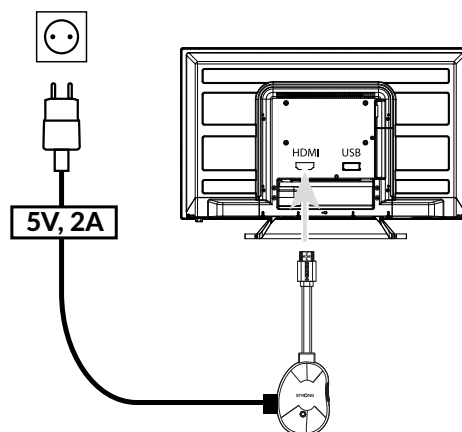
**WARNING:** The batteries should not be recharged, disassembled, electrically short-circuited, be mixed or used with other types of batteries.

## 3.0 CONNECTION GUIDE

Refer to the diagram below for connecting your Google TV Stick to the TV.

**NOTE:** Before getting started, please turn off all devices to be connected.

Fig. 4

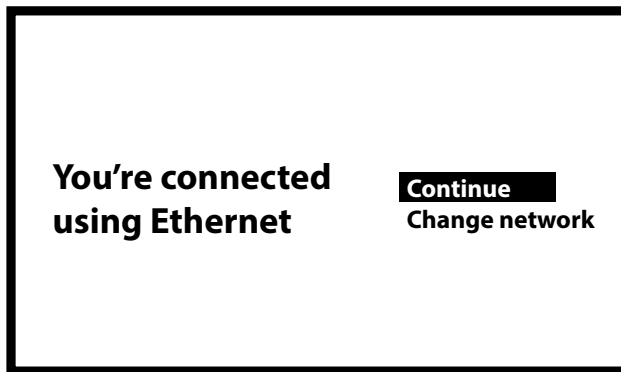


**NOTE:** The LEAP-NEVE dongle supports Wi-Fi 2.4GHz and 5GHz. To connect, go to Settings -> Network.

**NOTE:** Before turning on your device, please switch the signal input of the TV to the correct source.

## 3.1 CONNECTING YOUR DEVICE WITH THE ETHERNET CABLE

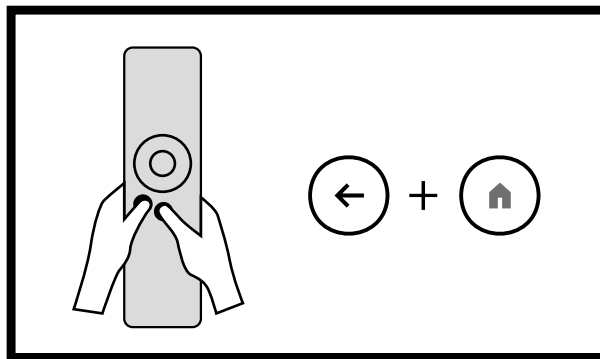
Once the cable is plugged in, continue with the following instructions:



## 4.0 SETTING UP YOUR DEVICE

You may turn on your TV stick after properly connecting all hardware. To be able to use your remote, you must first pair your Bluetooth Remote to your TV Stick. Follow the pairing instruction on the screen.

### Step 1: Pairing the remote control

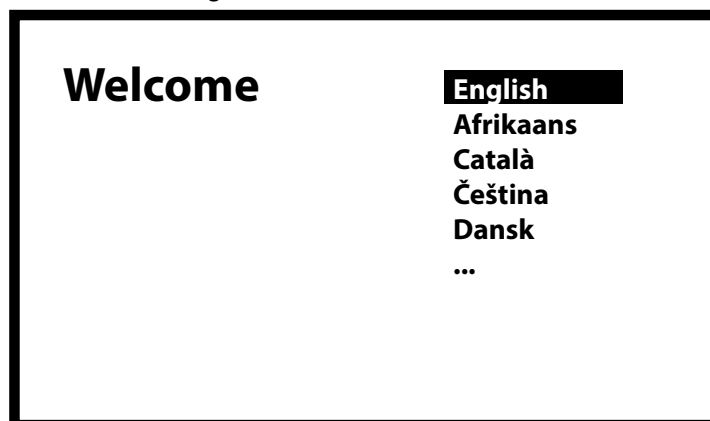


Press and hold the BACK and HOME buttons simultaneously for 5 seconds.  
Release them when the green LED starts blinking.  
The remote will begin pairing, and if successful, the setup will proceed to the next step.

**NOTE:** You can also access the remote pairing screen by pressing the RESET button on the side of the dongle for 1 second. This is useful if the remote is lost, unpaired via Bluetooth, or replaced with a new one.

### Step 2: Language

Select your preferred language on the Welcome Page.

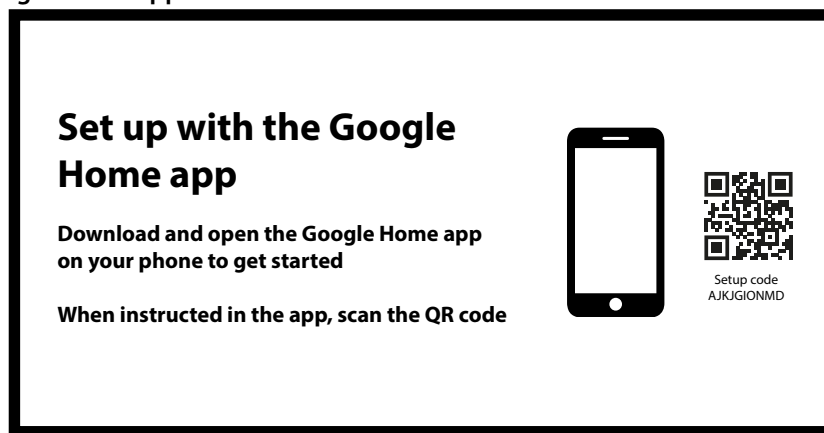


## Step 3: Location Settings



Select the region or country where the dongle is being used.  
An incorrect selection may prevent certain applications from appearing.

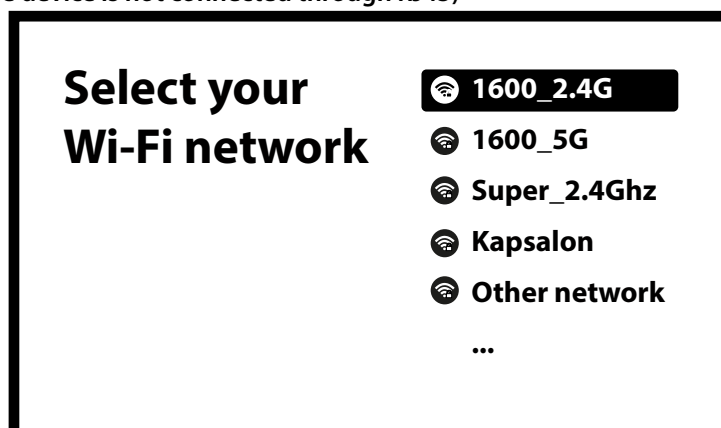
## Step 4: Set up with the Google Home App



Set up the TV stick by downloading or opening the Google Home app on your phone.  
Scan the QR code and follow the on-screen instructions to begin.

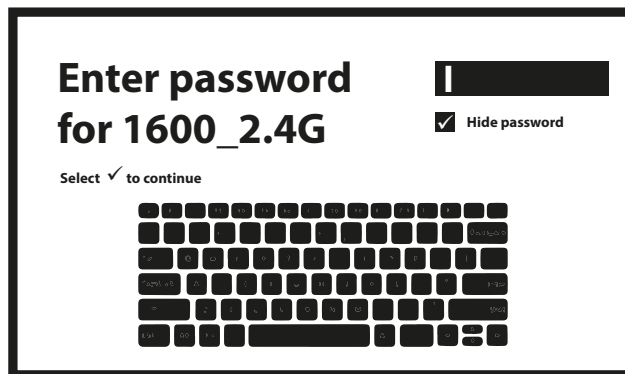
Alternatively, start the setup manually on your TV screen by pressing the down button. Follow the on-screen instructions.

## Step 4: Wi-Fi (only needed if the device is not connected through RJ45)



Select your Wi-Fi Network.

Enter the Wi-Fi Network password.

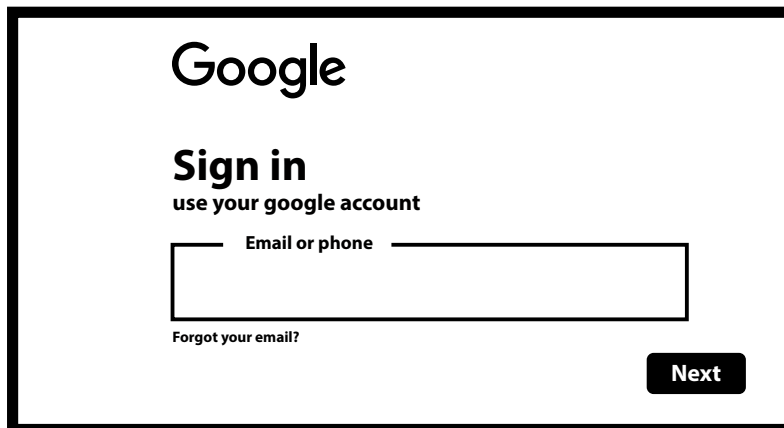


Enter password  
for 1600\_2.4G

☒ Hide password

Select ✓ to continue

## Step 5: Google Account



Google

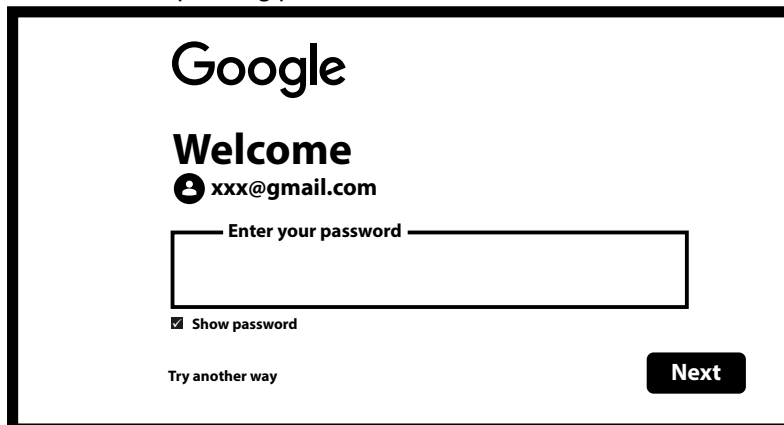
Sign in  
use your google account

Email or phone

Forgot your email?

Next

Sign in with your Google Account and corresponding password.



Google

Welcome  
xxx@gmail.com

Enter your password

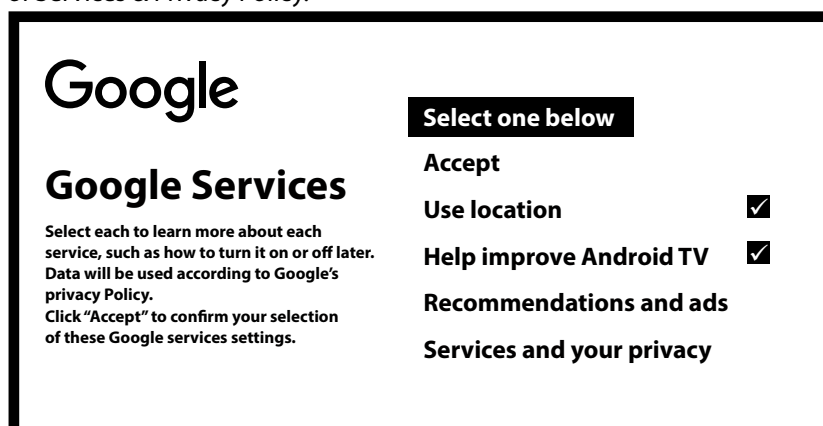
☒ Show password

Try another way

Next

## Step 6: Terms of Service & Privacy Policy

Read and accept the Terms of Services & Privacy Policy.



Google

Select one below

Google Services

Select each to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's privacy Policy. Click "Accept" to confirm your selection of these Google services settings.

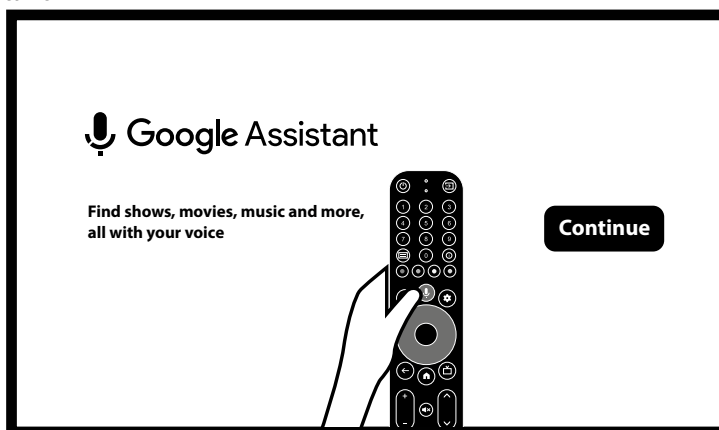
Accept ☒

Use location ☒

Help improve Android TV ☒

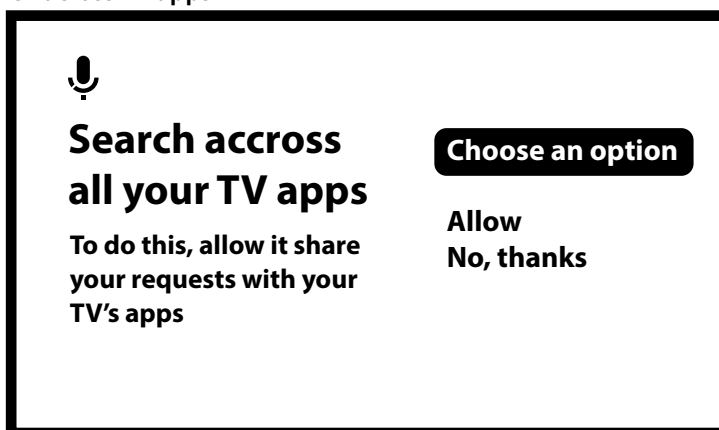
Recommendations and ads Services and your privacy

## Step 7: Meet your Google Assistant



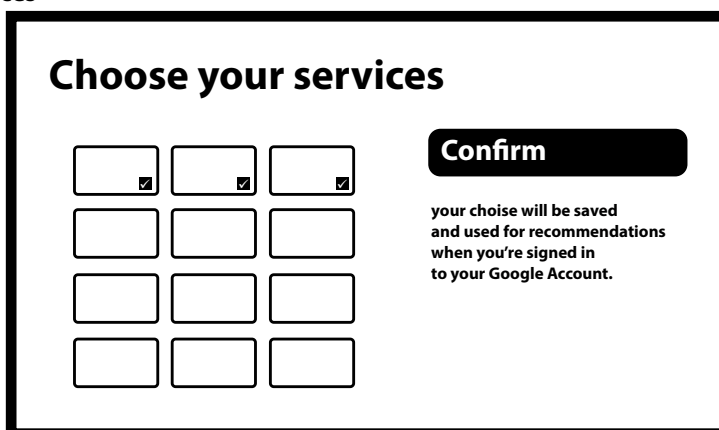
Enable the Google Assistant function to use voice control on your remote.

## Step 8: Google Assistant to search across TV apps



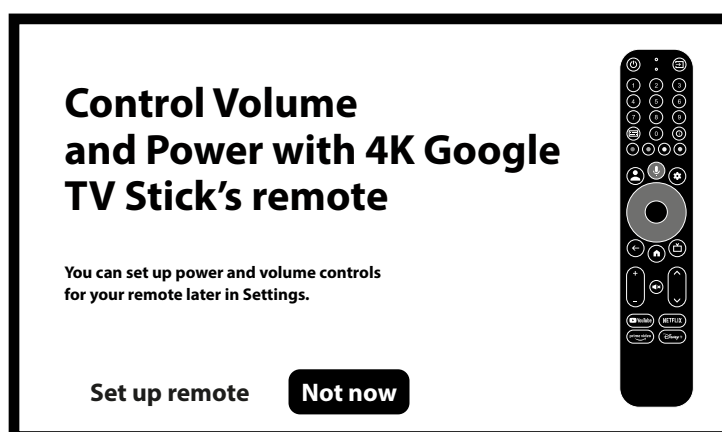
Select "Allow" to enable Google Assistant to search within your installed TV apps.

## Step 9: Choose your apps services



Select and mark the apps you want to receive on-screen recommendations for.

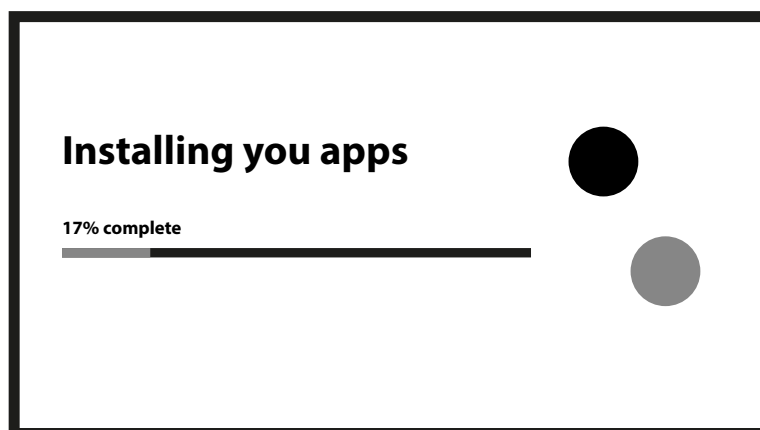
## Step 10: Set up the remote



This option allows you to set up and use the Standby and Volume buttons for connected devices like your TV, soundbar, or amplifier.

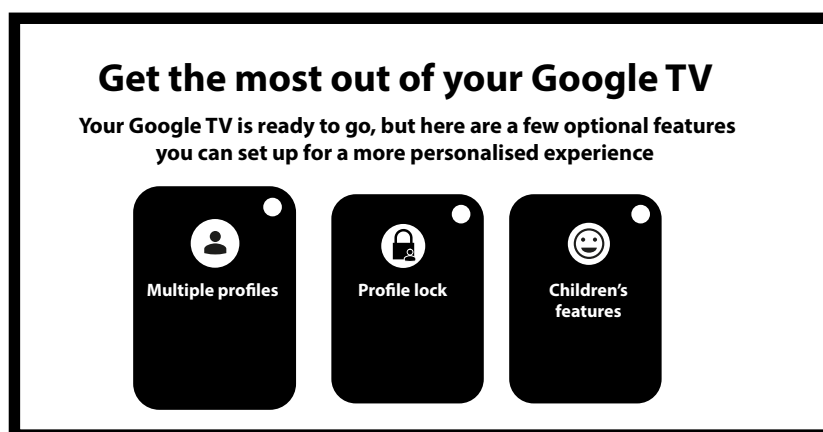
**ADVICE:** Select "Not now" if you'd prefer to set this up later, as it may take some time.

## Step 11: Setting up



The apps will now be installed and prepared. Please be patient, as it will be ready for use shortly.

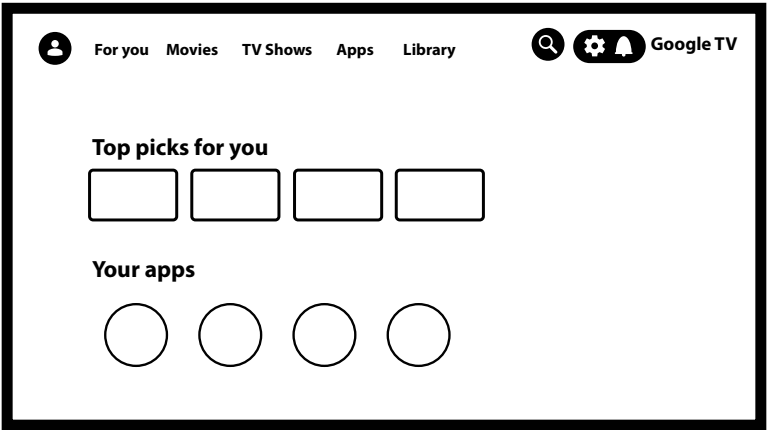
## Step 12: Profile setup



The final step allows you to add and create accounts for both adults and children.

**ADVICE:** Select "Go to Google TV" to start directly, as this can be set up later and may take some time.

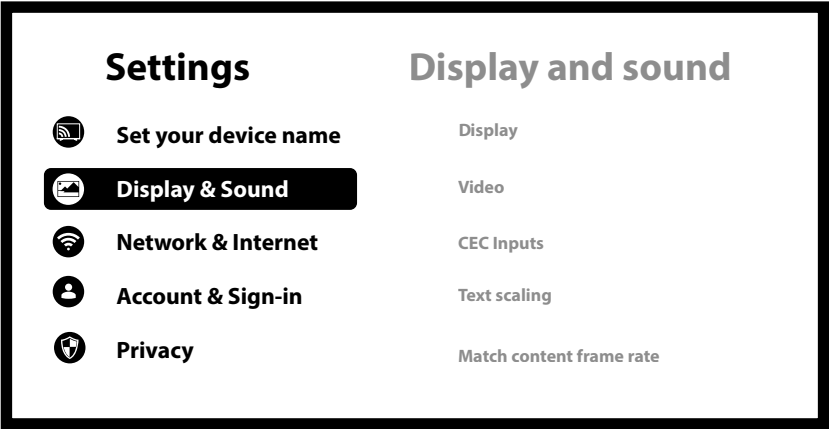
Welcome to Google TV



Your Google TV is ready to use. Start exploring and enjoy

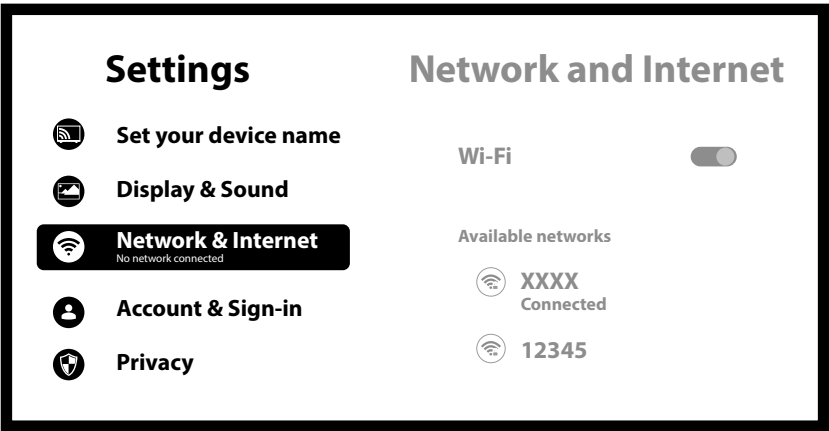
5.0 SETTINGS

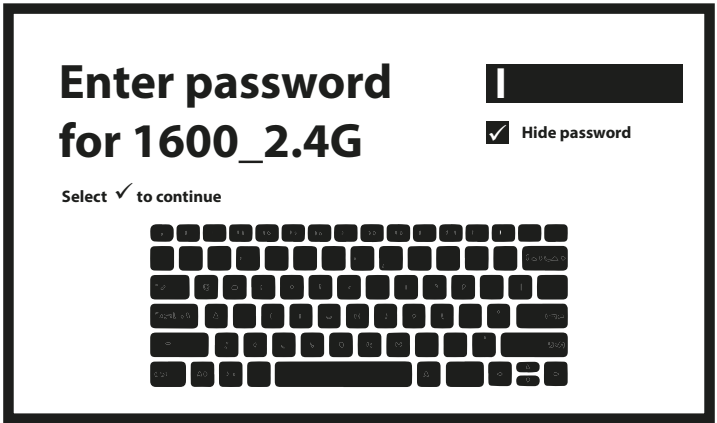
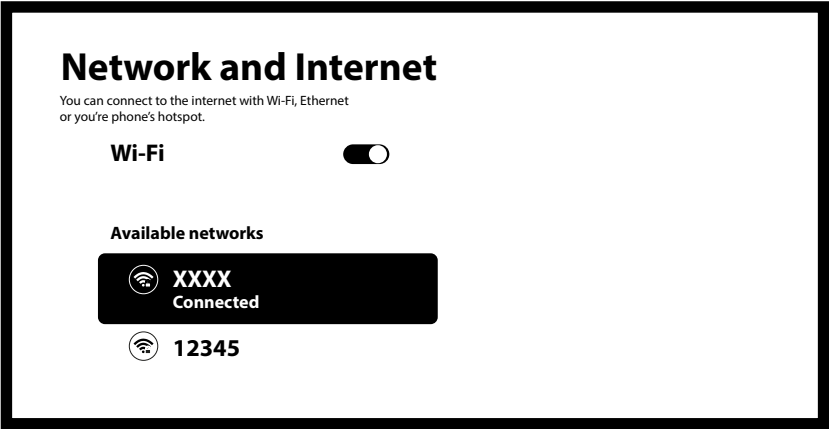
Press the Settings button to open the Launcher Settings menu, then press OK to access the Settings menu. The Settings menu allows you to check device information, add/remove accounts, and make changes to system settings.



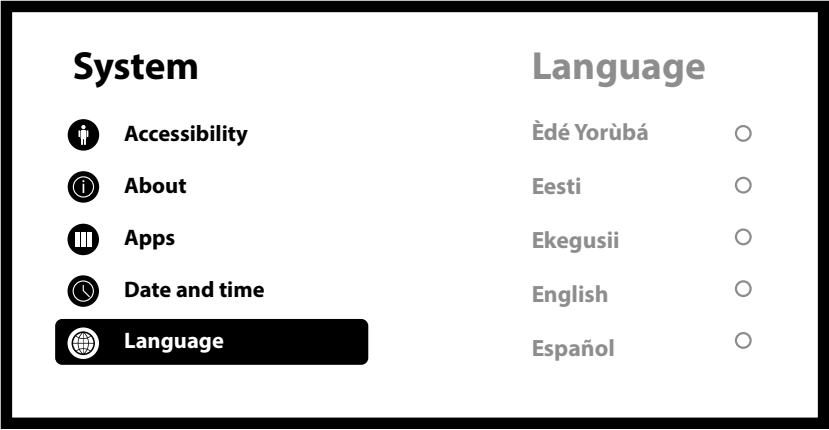
Wi-Fi Settings

In the Network and Internet Settings, select and enable Wi-Fi to connect to the network. Once the device scans for nearby Wi-Fi networks, choose the desired network, enter the password if prompted, and select Connect.



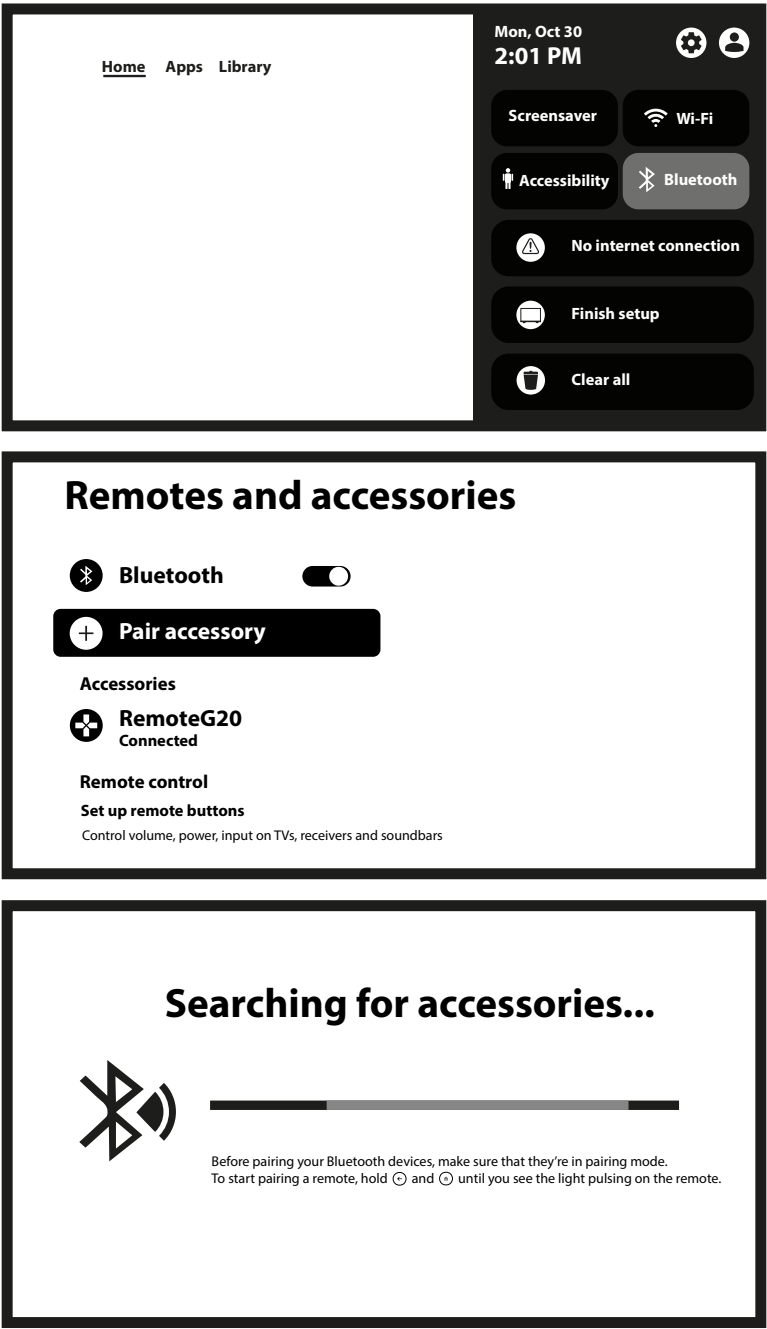


**Language Settings**  
Go to Settings > System, then select Language to change the language previously set.



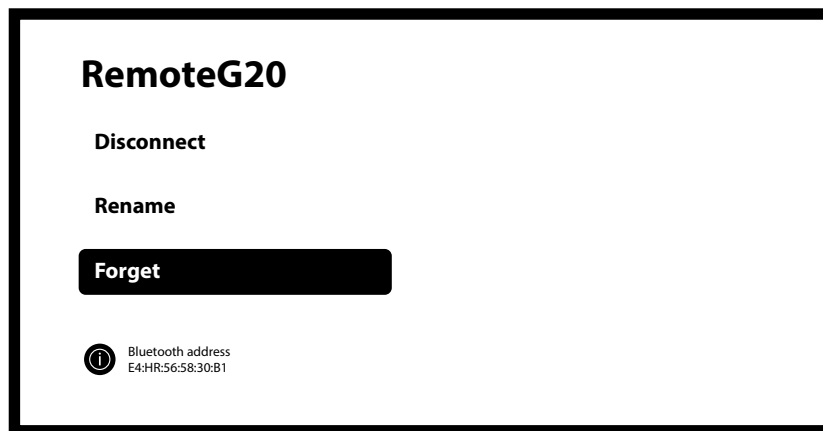
Bluetooth Pairing

Select Bluetooth in the Launcher Menu, then click "Pair accessory" and choose the device you want to connect. Ensure the device is in pairing mode.



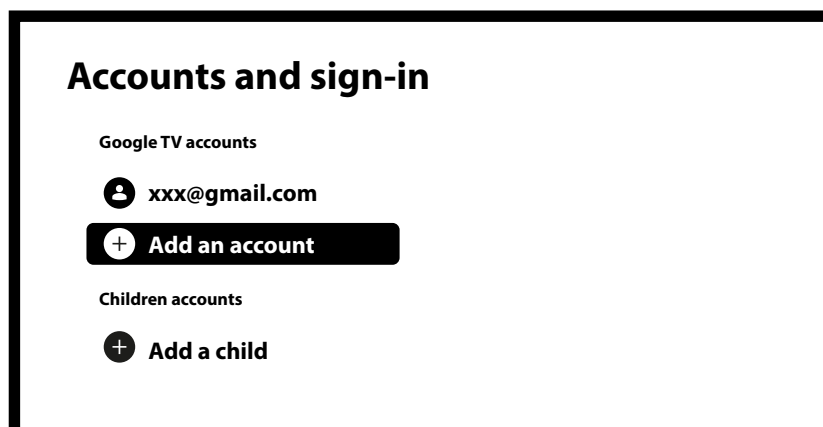
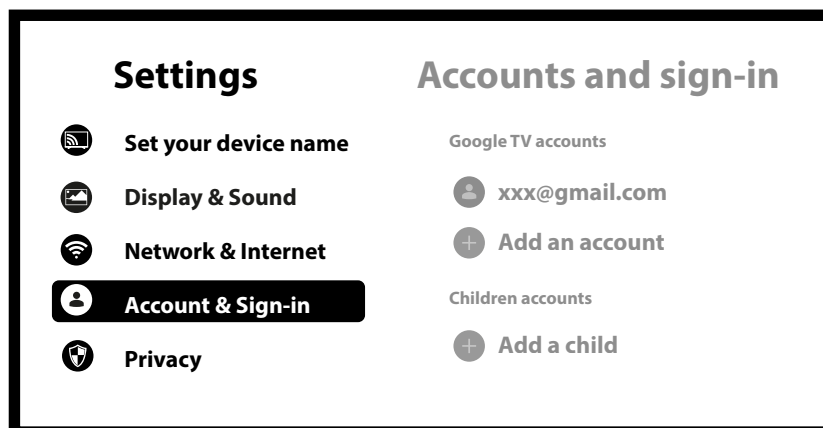
## Remove a Bluetooth Device

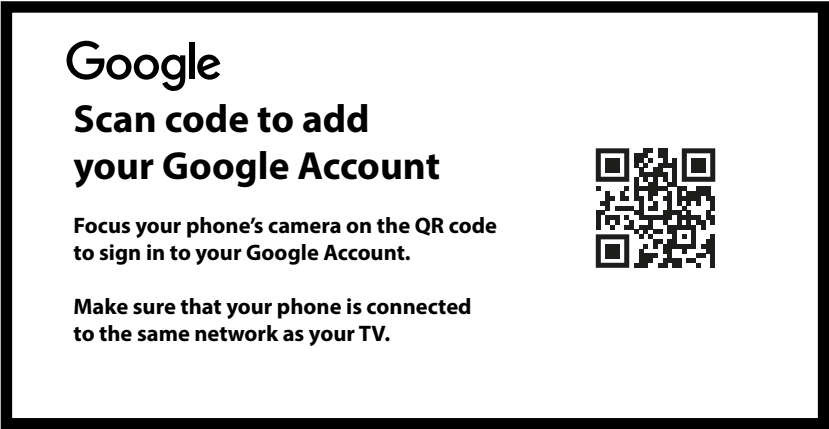
Select Bluetooth from the Menu Launcher. In the Remote & Accessories menu, choose the Bluetooth device you want to remove and click "Forget" to disconnect it



## Adding Accounts

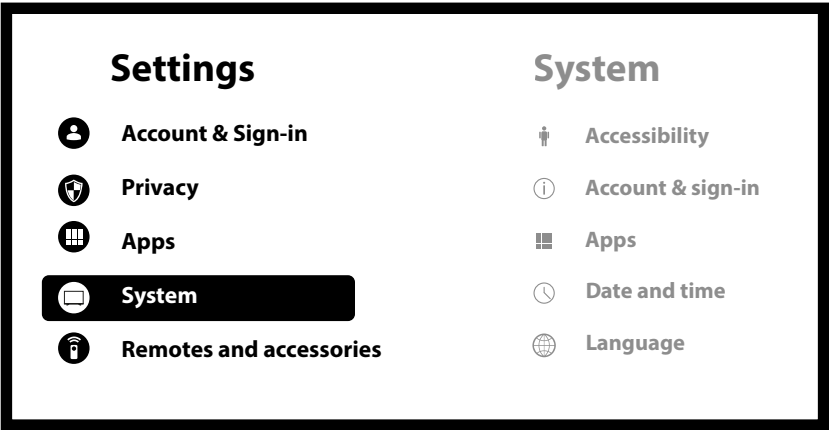
For new Google users: create a new Google account directly on your TV for easier login and enhanced payment security. To add or switch accounts, go to Accounts and sign-in in the Settings Menu.

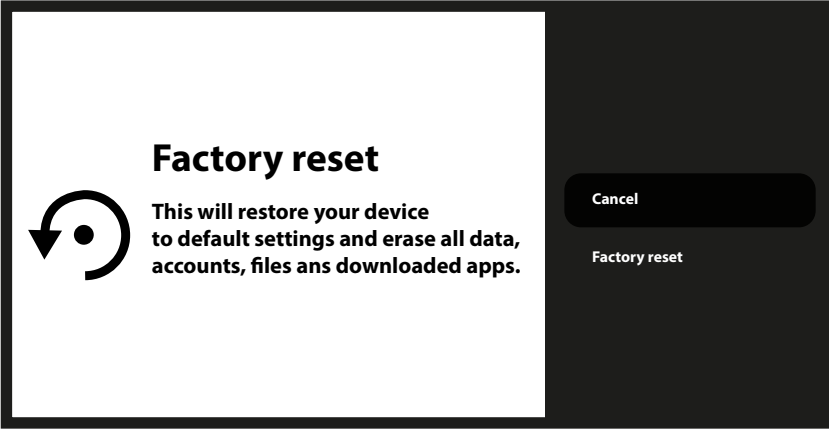
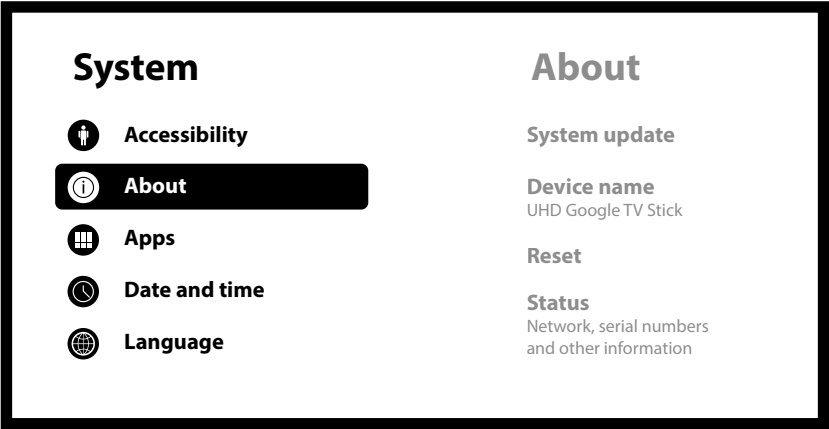




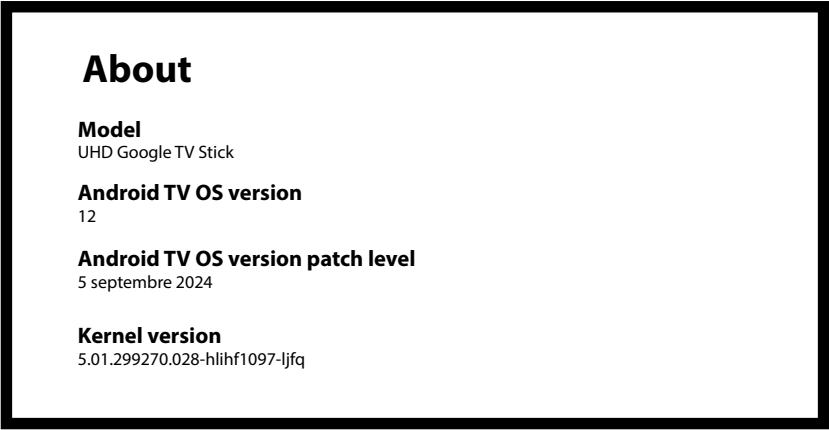
**Factory Reset**

Under Settings, select System > About > Reset  
Click Factory data reset to erase everything. Once this option has been selected, all manually installed apps and user data information will be deleted.



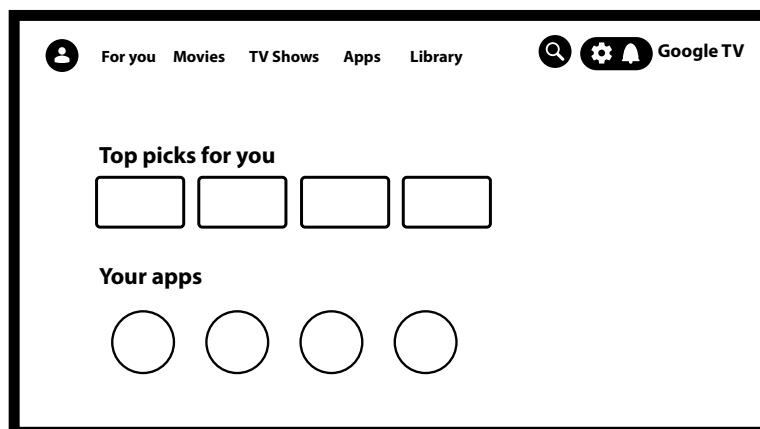


**About**  
You can check information about your device by clicking on ABOUT in the Settings Menu. This panel will show you the model of your device, version, firmware version and more. You can also update your system by clicking on System update from this menu.



## 6.0 DOWNLOADING APPS

Apps are available for download from the Google Play Store. On the home screen, select "Apps" to explore and download your desired applications.



Press the Down button twice to select the search bar. In the "Search for apps and games" field, type the name of the app or press the microphone button and say the name of the app you're looking for.

## 7.0 GOOGLE CAST

### Cast from a Mobile Device

Certain apps allow you to cast to your TV. To cast, follow these steps:

1. Open a Google Cast-compatible app on your mobile device.
2. Navigate to the screen you wish to cast.

### Cast from Google Chrome

This device has Google Cast built-in. To cast from Google Chrome, click the Settings icon [ ]: located on the top right corner of the browser, then click "Cast".

## 8.0 GOOGLE ASSISTANT

### Say it to Play it

Ask it to play your favourite show, video, or music. Or find the latest blockbuster to enjoy.

### To install apps:

1. Say "Open Play Store."
2. Tell the name of your favourite app, for example, "Install Spotify" or "Find Weather app."

### Movies & TV shows:

- To watch a series: Play Stranger Things on Netflix.
- To view video clips: Play cat videos.
- To open apps: Open YouTube.
- To search content: Search for sitcoms.
- To get information: Tell me about Game of Thrones.

### Control

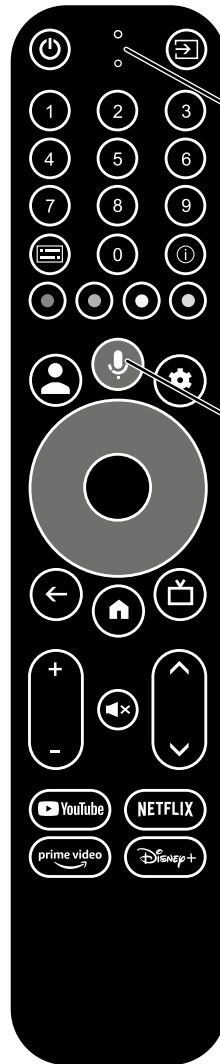
- To control playback: Pause. Stop. Resume.
- To adjust volume: Louder. Softer.
- To control power: Turn off.

### Play music, news, or podcasts

- To play music: Play music by Sia. (Learn how to choose your music service provider.)
- To listen to news: Play the news. What's the latest news from BBC?

## Ask Google

- To ask about sports: How did the Patriots do? When is the next Warriors game?
- To ask calculations: What's 20% of 80?
- To ask for definitions: What does "ludic" mean?
- To find answers: How far away is the moon? How do you remove stains in a rug?
- To convert units: How many teaspoons in a cup?



Speak into the microphone of your Voice Search remote. Learn more about the Google Assistant on [assistant.google.com](https://assistant.google.com) or say "What can you do?". Just ask questions like: "How is the weather like in Paris?".

To get started, press the Google Assistant button in your remote.

**NOTE:** To be able to use Google Assistant on your remote, you must have paired your Bluetooth remote and granted permission in the menu.

## 9.0 SIMPLE TROUBLESHOOTING

| Issue                                 | Possible Reason                                                                     | Solution                                                                                                                                                               |
|---------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No LED of menu display after power on | The power adapter is not properly connected. The device in standby mode.            | Make Sure the device is connected to the power. Press standby button to switch ON.                                                                                     |
| No Sound                              | The Tv is on Mute or volume is low. The device is on Mute or the volume is too low. | 1. Press the mute button to restore the sound and increase the volume.                                                                                                 |
| Failed to connect to network          | Wi-Fi is turned off or the signal is too weak.                                      | Restart the Wi-Fi or adjust the position of the device closer to the router.                                                                                           |
| Remote Control Failure                | Remote control batteries are low in power. Lost pairing                             | Replace batteries. Press and hold the reset button on the side of the device for 1 second, then wait until the pairing screen appears to complete the pairing process. |
| No Picture on Screen                  | Wrong TV HDMI input.                                                                | Make sure that correct HDMI is selected as your TV input                                                                                                               |
| Voice search on remote is not working | Remote is not paired to the Google TV Stick                                         | See the Pairing Bluetooth Device section in this guide                                                                                                                 |
| No Audio                              | Audio Settings not configured correctly for your TV                                 | Settings> Display & Sound > Advanced sound settings                                                                                                                    |

## 10.0 TECHNICAL SPECIFICATIONS

### Video decoder

|                   |                                                                                                                      |
|-------------------|----------------------------------------------------------------------------------------------------------------------|
| Aspect ratio:     | 16:9, Auto/Full screen                                                                                               |
| Video resolution: | 576i, 576p, 720p, 1080i, 1080p24, 1080p30, 1080p60, 4Kx2Kp30, 4Kx2Kp60                                               |
| Video format      | 4Kx2Kp30, 4Kx2Kp60 - HEVC H.265, MPEG-4,MP@ML, MP@HL profiles, AV1, VC-1/VP8/VP9, Dolby Vision, HDR-10, HDR-10+, HLG |

### Audio decoder

|                 |                                                                      |
|-----------------|----------------------------------------------------------------------|
| Audio decoding: | MPEG Audio Layers 1, 2 and 3, Dolby* Digital MS12, ATMOS Passthrough |
|-----------------|----------------------------------------------------------------------|

\* Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

### System & Memory

|                   |                          |
|-------------------|--------------------------|
| Operation system: | Android™ 12              |
| Chipset:          | RTD1325 - 2GHz           |
| CPU:              | Quad-Core A55, 24K DMIPS |
| GPU:              | ARM G31 MP2              |
| SDRAM:            | 2GB DDR4                 |
| Flash:            | 8 GB                     |

### Connectors

HDMI 2.1 CEC  
2x USB-C  
Ethernet

### General data

|                               |                                       |
|-------------------------------|---------------------------------------|
| Wi-Fi 6:                      | 802.11 ax/ac/n/g/a/b, 2.4GHz and 5GHz |
| Bluetooth:                    | 5                                     |
| Power supply:                 | AC 100 - 240 V AC~ 50/60 Hz           |
| Input voltage:                | DC 5 V, 2 A                           |
| Power consumption working:    | 3 W                                   |
| Operating temperature range:  | 0 ~ +40 °C                            |
| Storage temperature:          | -10 ~ +50 °C                          |
| Dimensions (W x D x H) in mm: | 180 x 52 x 30                         |
| Weight:                       | 63 g                                  |

### Data Protection:

Please be aware that STRONG, its manufacturing partners, the application providers and the providers of the services may collect and use technical data and related information, including but not limited to technical information about this device, system and application software and peripherals. STRONG, its manufacturing partners, the application providers and the providers of the services may use such information to improve its products or to provide services or technologies to you, as long as it is in a form that does not personally identify you.

Additionally, please keep in mind that some services provided - already in the device or installed by you - may request a registration for which you have to provide personal data.

Beside that, please be aware that some services which are not pre-installed but can be installed may collect personal data even without providing additional warnings and that STRONG cannot be held liable for a possible breach of data protection by services not pre-installed.

\* Availability of apps depending on the country. STRONG cannot be held liable for services by third parties. Offers by third parties may be changed or removed at any time, may not be available in all regions and may require a separate subscription.